



***SEND Local offer/ Information Report***

<b>Status of Policy</b>	12.12.23
Statutory	September 2014
Reviewed	Annually
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Review due	Autumn 2024

Schools are asked to give their responses to the following questions for publication in the Authority's Local Offer.

Local Offer <https://www.wokingham.gov.uk/local-offer-for-0-25-year-olds-with-additionalneeds/>

This information will help parents, carers and young people to understand how you manage Special Educational Needs and Disabilities (SEND) in your school.

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Dedicated SEN time: Monday-Friday

Rivermead Primary School is a two-form entry school for children aged four to eleven, serving the children and families of Woodley and the surrounding area. There is a strong culture of inclusion and a strong focus on achievement for all pupils.

An inclusive school is one in which the teaching and learning, achievements, attitudes and wellbeing of every pupil matter. As a school, we aim to provide a vibrant, happy and safe learning environment which enables every child to achieve the best they can regardless of gender, ethnic or social background, or educational needs. In addition, we promote the importance of healthy lifestyles, respect for the environment and the value of mutual respect. We prepare our pupils for the responsibilities and opportunities that arise throughout life in a multi-cultural and technological society. We are committed to ensuring that all students at Rivermead receive the education that is right for them and supports their progress in all areas of their lives. Our students with Special Educational and/or Disability needs may need particular support to ensure that they reach their full potential and we believe that excellent Special Educational Needs and Disability provision is important to ensure that all students are able to succeed and feel valued at school

We work with other schools, providers and professionals to help children with special needs overcome their barriers to learning and find success.

We offer support to families, and value the partnerships between children, parents, the school and wider community. Our purpose is to improve the lives of the children in our care.

**Rivermead Primary School aims have been developed to underpin what we stand for and strive to achieve. The aims are:**

#### **Our Aims**

##### **For all learners – children & adults:**

#### **Enjoy, Learn, Succeed**

- Everyone is different, everyone is valued
- Know your strengths and understand mistakes are an important part of learning
- It's ok to express your feelings; it's how you deal with them that is important
- Be proud of who you are, your talents and achievements
- To respect and care for self, others and the environment
- Know we can all make a positive difference

#### **Our Aims**

##### **To support all learners:**

- To provide a vibrant, happy and safe learning environment which enables every learner to achieve the best they can regardless of gender, ethnic or social background or educational needs
- To promote the importance of healthy life-styles, respect for the environment and the value of personal relationships based on mutual respect
- To prepare all learners for the responsibilities and opportunities that arise throughout life in a multi-cultural and technological society
- We aim to provide excellent education for all our children, helping them develop confidence, skills, curiosity and understanding, to grow and progress academically, socially and emotionally.
- Our school aims to express our school motto in every aspect of our work. 'Learn, Enjoy, Succeed'

## 1. Identification of Special Educational Needs and Disabilities (SEND)

### 1.1 How does the school identify children/young people with special educational needs and disabilities?

SEND Needs:

Children and young people's SEND are generally thought of in the following four broad areas of need and support, as defined in the SEND Code of Practice 2014:

1. Communication and interaction
2. Cognition and learning
3. Social, emotional and mental health
4. Sensory and/or physical needs

(Reference: SEN Code of Practice *April 2015*) <https://www.gov.uk/government/publications/send-code-of-practice0-to-25>

As of September 2023 we have 43 pupils receiving some form of SEND Support.

We have internal processes for monitoring quality of provision and assessment of need. Our whole school approach involves quality first teaching and additional interventions, which are defined through our regular dialogue across the school contributing to our provision management. These procedures help us to regularly review and record what we offer EVERY child or young person in our care and what we offer additionally. These discussions also serve to embed our high expectations among staff about quality first teaching and the application of a scaffolded and personalised approach to teaching and learning. We make it a point to discuss aspirations with ALL our learners.

Underpinning ALL our provision in school is the **graduated approach** cycle of: Assess, Plan, Do, Review:



Quality first teaching in the first instance and if required the SENDCO, parents, young person and other relevant professionals such as Speech and Language therapists, occupational therapists, Educational psychologists and so forth.

#### **Plan:**

A personalised plan is developed in collaboration with SENDCO, parents, young person and other relevant professionals. Having consulted with children, young people and their parents, all our additional provision (internal or external) is based on an agreed outcomes approach.

#### **Do:**

All involved parties will actively participate in the delivery of any additional provision required.

**Review:**

In line with school policy all teachers are involved in termly Pupil progress meeting. Where concerns are raised, the SENDCO will consider, with parental permission the need to bring in the support of outside professional agencies e.g. Speech and Language Therapy (SALT). Parents and children are given the opportunity to attend regular Consultation meetings and the school offers an open-door policy to meet with a child's class teacher as and when the need arises. Additionally, SEND pupils will receive review meetings appropriate to their specified need, for example pupils with statements of Special Educational Need or Educational Health Care Plans, have a statutory annual review cycle.

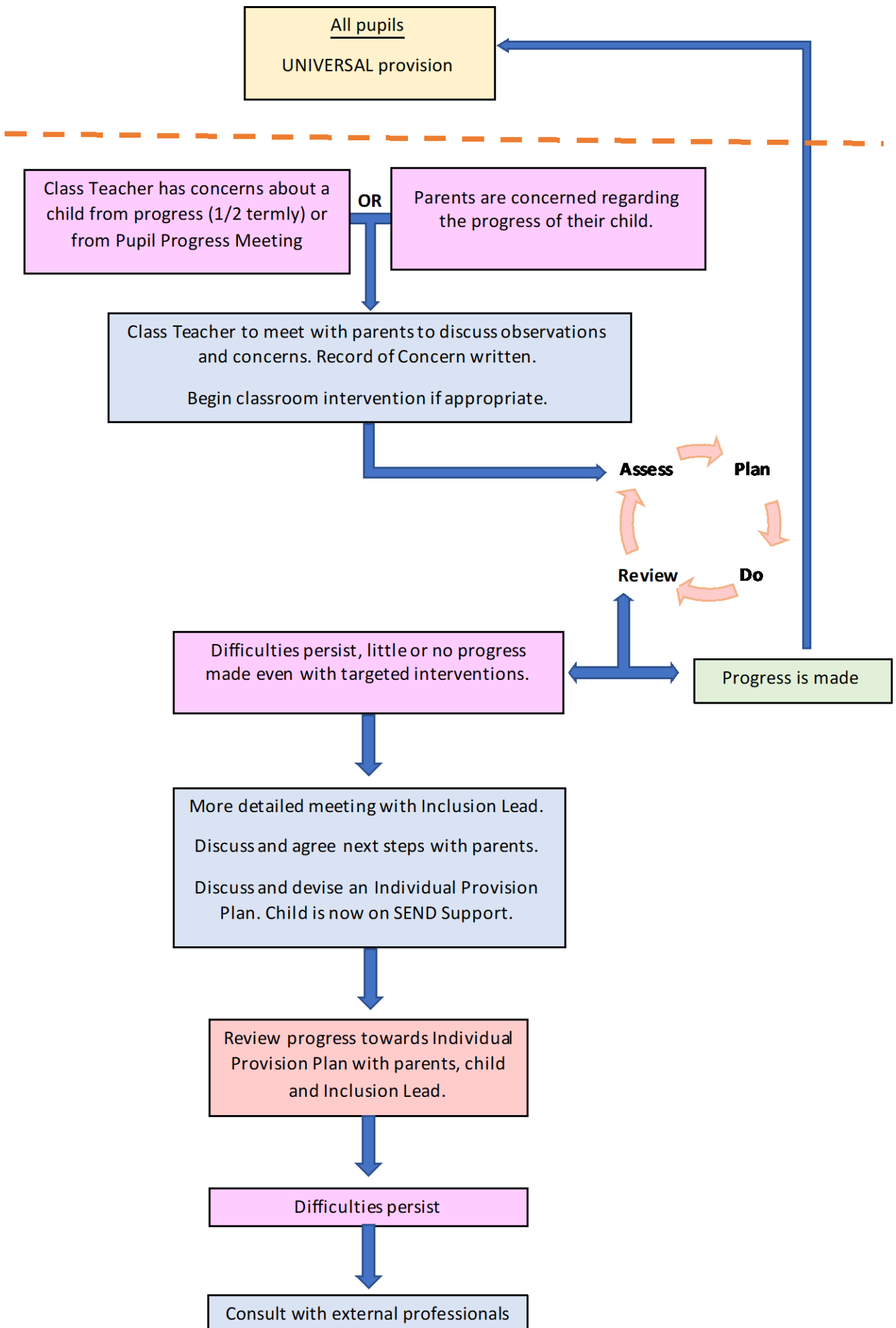
**1.2 Who should I contact if I think my child has SEND?**

Talk initially to your child's class teacher sharing your concerns and agree relevant actions with the class teacher. Plan to meet again with the class teacher at an agreed later date to revisit your concerns and discuss any progress that has been made. If there has been little improvement then the class teacher will refer you on to the school's SENDCO.

**1.3 Looked after children and previously looked after children with SEND**

Looked-after children (LAC) and previously looked after children are significantly more likely to have SEN than their peers. Social and emotional difficulties linked to trauma, adverse childhood experiences or attachment are prevalent in this group. The SENDCO and designated class teacher will ensure that Personal Education Plans work in harmony with special educational needs arrangements.

Should the need arise, the SENDCO and / or designated teacher will work with the School Head teacher to ensure that signs of potential SEN issues are identified in a timely manner.



## **2. Support for children with special educational needs**

### **2.1 If my child is identified as having SEND, who will oversee and plan their education programme?**

The primary responsibility to oversee and implement an agreed plan rests with the class teacher, in collaboration with the parents and young person. Advice can be sort from the school SENDCO and other relevant professionals involved where needed. It is important that the school works closely with parents and pupils to create a dialogue so all voices heard and supported.

### **2.2 How will I be informed / consulted about the ways in which my child is being supported?**

<b>Action/Event</b>	<b>Who's involved</b>	<b>Frequency</b>
Open door policy	Class teacher in the first instance.	As and when required by appointment, during term time.
Consultation meetings	Class teacher, parent and young person	Termly
Learning Plan (Individual Support Plan)	Class teacher, parent and young person	Termly
SENDCO Consultation Meeting	SENDCO, class teacher, parent, young person and other relevant professionals	As and when required, by appointment during term time.
EHCP reviews	SENDCO, class teacher, parent, young person and other relevant professionals	Annually

### **2.3 How will the school balance my child's need for support with developing their independence?**

It is important to us that your child develops their independence and that they are as best prepared as possible for the next phase in their education. This is facilitated through quality first teaching and if necessary placed as an outcome for them in their individual learning plan.

Other measures used include:

- Visual timetables
- Planners
- Pre-teaching/over learning
- Appropriate support staff prompting
- Scaffolding
- Small step planning
- Assessment for learning Strategies
- Metacognition and Modelling
- Using examples
- Additional resources to support
- Talk for learning and Oracy

## **How will the school match / differentiate the curriculum for my child's needs?**

The school will ensure that needs are met through quality planning and teaching - recognising the needs and provision for all children. The curriculum will be differentiated based on each individual child's need, taking in to account teacher assessments, advice from professionals, the need for small group or 1:1 if needed or specific interventions etc. Language is adapted/rephrased by staff to enable access to learning in the class alongside manipulatives and visual supports / prompts.

### **2.4 What teaching strategies does the school use for children with learning difficulties, including autistic spectrum disorder, hearing impairment, visual impairment, speech and language difficulties?**

Through quality first teaching, we use a range of teaching strategies and resources including small group work, communication friendly spaces, visual timetables, and visual resources and timers to support Autistic children, larger texts/coloured acetates to support visually impaired children, sound field technology to support communication, suitable positioning of children in classroom to support visual and deaf children etc.

We routinely liaise with outside agencies such as agencies e.g. Sensory Consortium, Children and Young Person Integrated Therapy Service (CYPIT).

Each child's needs are looked at individually to determine the best strategies for them. These include:

- Differentiated activities
- Visual support including pictures, writing frames or word banks
- Visual timetables
- Reward systems
- ICT support
- Help walls
- Small steps with specific achievable objectives
- Kinaesthetic approach to activities

### **2.5 What additional staffing does the school provide from its own budget for children with SEND?**

- Nurture Assistants
- Additional Teaching assistant to work as directed by SLT.
- Learning Support Assistants to work alongside SEND children (EHC)
- University of Reading Speech and Language support

**2.6 What specific intervention programmes does the school offer to children with SEND and are these delivered on a one to one basis or in small groups?**

Type/Title of Intervention	One to one	Small group
Literacy	x	x
Numeracy	x	x
Fine and Gross Motor Skills	x	x
Social Skills	x	x
SALT (Speech and Language)	x	
Bespoke environment appropriate to need	x	
Bespoke planning appropriate to need	x	
Nurture support	x	x

**2.7 What resources and equipment does the school provide for children with SEND?**

We resource and provide equipment to support each child's needs on an individual basis; for instance, if a child has a diagnosis of Autism, the child might be provided with a visual timetable and equipment to support their individual needs. Berkshire Sensory Consortium loans personal FM equipment for the hearing impaired children in the school.

**2.8 What special arrangements can be made for my child when taking examinations?**

We provide access arrangements for the child to support their normal way of working. For instance the access arrangements available could include extra time to plan and process information or a reader if their reading standardised scores are below average.

**3. My child's progress**

**3.1 How will the school monitor my child's progress and how will I be involved in this?**

Progress Monitoring	Who's involved	Frequency
Standardised tests	Class teacher and pupil	Termly
Pupil Progress meeting	Class teacher and senior leadership team	Half termly
Consultation meetings	Class teacher, parent and pupil	Termly
SEND Consultation meetings	Class teacher, SENDCo, parent, young person and other relevant professionals	As and when required, by appointment during term time.
EHCP reviews	SENDCO, class teacher, parent, young person and other relevant professionals	Annually



### 3.2 When my child's progress is being reviewed, how will new targets be set and how will I be involved?

A personalised plan is developed in collaboration with SENDCO, parents, young person and other relevant professionals. Having consulted with children, young people and their parents, all our additional provision (internal or external) is based on an agreed outcomes approach. Targets are then agreed and set.

### 3.3 In addition to the school's normal reporting arrangements, what opportunities will there be for me to discuss my child's progress with school staff?

Action/Event	Who's involved	Frequency
Open door policy	Class teacher in the first instance.	As and when required by appointment, during term time.
Consultation meetings	Class teacher, parent and young person	Termly
SEND Consultation Meeting	Class teacher, SENDCO, parent, young person and other relevant professionals	As and when required, by appointment during term time.
EHCP reviews	SENDCO, class teacher, parent, young person and other relevant professionals	Annually

### 3.4 What arrangements does the school have for regular home to school contact?

The school operates an open-door policy whereby the parent can discuss any issues they may have regarding their child's education with the Class teacher in the first instance. If deemed necessary and agreed by all parties, a home school book can be used to further support communication.

### 3.5 How can I help support my child's learning?

The education of a child is a partnership between the school, parents and child. Parents are expected to be active participants of the 'assess, plan, review, do' cycle for SEND learners. Dialogue with the child's class teacher can also provide advice for parents to support each child's individual needs.

### 3.6 Does the school offer any help for parents / carers to enable them to support their child's learning, e.g. training or learning events?

Support for parents	Who's involved	Frequency
School website	School staff, Governors, parents and pupils	Ongoing access to all parents when required
School newsletter	School staff, Governors, parents and pupils	Weekly
Open door policy	Class teacher in the first instance	As and when required by appointment, during term time

Consultation meetings	Class teacher, parent and young person	Termly
SEND Consultation meeting	Class teacher, SENDCo, parent, young person and other relevant professionals	As and when required by appointment, during term time
Provision map	Class teacher, SENDCo, parent, young person and other relevant professionals	Termly
Family support	School staff, parents and pupils	As and when required by appointment, during term time
External agency support	School staff, parents and relevant external advisors	As and when required by appointment, during term time

### 3.7 How will my child's views be sought about the help they are getting and the progress they are making?

Pupil views	Who's involved	Frequency
In class dialogue	Class teacher, pupil, or other relevant staff members	Regular - embedded as part of quality first teaching
Open dialogue policy	All staff and pupils	When child seeks or requires support/ advice
Class target setting	Class teacher, pupil and other relevant staff members	Regular - as and when required as part of quality first teaching and dependent on child's progression
One page passports	Class teacher, SENDCo, parents, pupil	Annually
Consultation meetings	Class teacher, parents and pupil	Termly
SENDCO Consultation meetings	Class teacher, SENDCo, parents, pupil and other relevant professionals	As and when required, by appointment during term time
EHCP reviews/ pupil view document	SENDCO, class teacher, parent, pupil and other relevant professionals e.g. (Teacher of the Deaf)	Annually

### **3.8 How does the school assess the overall effectiveness of its SEN provision and how can parents / carers and young people take part in this evaluation?**

The school is implementing a cycle of obtaining the views of all stakeholders and reviewing the effectiveness of current SEND provision. The school Governors provide an additional layer of quality assurance, ensuring evaluation.

- The views of parents and pupils are actively sought during consultation meetings, as well as SEND Education Health and Care plan annual reviews
- Monitoring progress via Teacher Assessments, standardised scores
- Outside agencies review objectives set and progress made towards these
- Impact of interventions
- Discussion with children as appropriate and parents.
- Children are aware of own learning targets and next steps
- Regular meetings with school Head teachers and Local Authority
- Progress outcomes for all SEN pupils

## **4. Support for my child's overall well-being**

### **4.1 What support is available to promote the emotional and social development of children with SEND?**

Listening to the views of children is crucial in our provision and support for children with emotional and social development. As part of quality first teaching we offer all pupils a rich and diverse curriculum, which incorporates P.H.S.E and pastoral support. To ensure we support children inclusively we have adopted clear expectations of zero tolerance towards bullying – please refer to our Anti-Bullying policy. Pupils identified with SEND need may be offered nurture support from our Nurture Assistant or specific teaching assistants. Also, we work closely with external agencies to support children who may require additional social and emotional and mental health support, such as Foundry (Behaviour Support Team), Child and Adolescent Mental Health service and Addington outreach.

### **4.2 What support does the school put in place for children who find it difficult to conform to normal behavioural expectations and how do you support children to avoid exclusion?**

At Rivermead Primary School we have clear routines and structures to support high expectations of behaviour for learning. Should a child find it difficult to conform to normal school expectations an adapted or individual curriculum/ behaviour plan, as well as pastoral support is provided.

The Strengths and Difficulties Questionnaire (SDQ) is used alongside the Boxall Profile to measure emotional and behavioural difficulties experienced by pupils.

It is recognised that looked-after children and previously looked-after children are more likely to experience the challenge of social, emotional and mental health issues than their peers. Staff at Rivermead Primary School are aware of these issues and respond appropriately to any behaviour challenges.

### **4.3 What medical support is available in the school for children with SEND?**

The school recognises that pupils at school with medical conditions should be properly supported so that they have full access to education, including school trips and physical education. Some children with medical conditions may be disabled and where this is the case the school will comply with its duties under the Equality Act 2010 and the Disability Discrimination Act 2010.

We always have qualified First Aiders on site. Care plans are agreed with the school nurse/ specialist nurses, in consultation with the parents, pupil and required medical professional guidance.

#### **4.4 How does the school manage the administration of medicines?**

The school follows the administration of medicines policy. We will risk assess and ensure that the child's safety is paramount. Where necessary to support an individual child's needs, school staff will be trained by a qualified medical professional to administer medication specific to that child.

#### **4.5 How does the school provide help with personal care where this is needed, e.g. help with toileting, eating etc?**

If a child has personal care needs, we will consult with the child's parents/ social services and relevant medical professionals to produce a Personal Care Plan to ensure adequate provision for that child. In agreement with the school and local authority a Personal Assistant may provide support for your child's needs.

### **5. Specialist services and expertise available at or accessed by the school.**

#### **5.1 What SEN support services does the school use, e.g. specialist support teachers, educational psychologists, teachers for hearing impairment and visual impairment, ASD advisory teachers, behaviour support teachers etc?**

- Behaviour Support Team - Foundry
- Educational Psychologist service
- Child and Adolescent Mental Health Service
- School nurse
- Assist
- Daisy's Dream
- Children and Young People Integrated Therapy service (CYPIT/CYPF)
- Sensory Consortium
- Social Care
- Children and Families Court Appointed Support Service (CAFCASS) Officer
- NHS Speech and Language Therapist
- Children's Action Team through Early Help
- Addington outreach

#### **5.2 What should I do if I think my child needs support from one of these services?**

Discuss any concerns you have about your child's needs initially with the Class teacher who will agree a pathway with you to best support your child. If access is necessary to external services this will be discussed with the school SENDCO. This can sometimes be done through the GP as well.

### 5.3 How are speech and language therapy, occupational therapy and physiotherapy services provided?

Therapy Provision	Who's involved	Frequency
Speech and language programmes	Class teacher, Teaching Assistant, speech and language therapist, parents, SENDCO, Pupil	As and when required dependent on individual pupils assessed and identified need
Occupational therapy programme	Class teacher, Teaching Assistant, occupational therapist, parents, SENDCO, Pupil	As and when required dependent on individual pupils assessed and identified need
Physiotherapy programme	Class teacher, Teaching Assistant, physiotherapist, parents, SENDCO, Pupil	As and when required dependent on individual pupils assessed and identified need

### 5.4 What should I do if I think my child needs to be seen by a speech and language therapist, occupational therapist or physiotherapist?

Discuss any concerns you have about your child's needs initially with the Class teacher who will agree a pathway with you to best support and access any necessary Children and Young People Integrated Therapy service after discussion with the school SENDCO. This can sometimes be done through the GP as well.

### 5.5 What arrangements does the school have for liaison with Children's Social Care services?

Regular liaison with social care services regarding:

- Children Looked After
- Children in Need
- Child Protection Meetings
- Core Group Meetings

Head Teacher, Deputy Head teacher, Inclusion Leaders, Team Leaders and an administrator are the designated Safeguarding Leaders.

School staff will liaise with them and they will contact social care directly if there are any concerns (please see child protection policy).

## 6. Training of school staff in SEND

### 6.1 What SEND training is provided for all school staff?

Steps are taken to ensure that appropriate training is provided to our staff to ensure our children achieve the best outcomes, gain independence and are prepared for adulthood from the earliest possible age. We are committed to developing the ongoing expertise of our staff.

The school has a rolling programme of professional development for our staff and this includes training to support SEND children. The school regularly reviews recommendations from external advisors and where possible, provides required training.

## **6.2 Do teachers have any specific qualifications in SEND?**

Teachers have a general knowledge of SEND appropriate to the needs of our children. The school has three staff members who have completed the SENDCo Accreditation. One is the Deputy Headteacher and then there are two part time SENDCOs.

## **6.3 Do teaching assistants have any specific qualifications in SEND?**

Teaching assistants have a general knowledge of SEND appropriate to the needs of our children. Additional training is offered when required.

The Nurture Assistants have completed specialised Nurture training and are fully supported by the inclusion team and SLT.

## **7. Activities outside the classroom including school trips**

### **7.1 How do you ensure children with SEND can be included in out of school activities and trips?**

We are an inclusive school who focus on wider outcomes for young people and support activities outside of the school time. We have a range of school clubs that we ensure are supportive of all children's needs, making reasonable adjustments to cater for SEND needs.

When planning school trips the needs of children with SEND are prioritised at the planning phase. Risk assessments ensure that all circumstances are reasonably mitigated. Dialogue with parents, pupils and relevant professionals will help effectively plan additional provision and facilitate access to extracurricular activities and school trips.

### **7.2 How do you involve parents / carers in planning the support required for their child to access activities and trips?**

- Through discussions with parents and school staff.
- Advice is also taken from the place to be visited in terms of their facilities and accessibility.
- Advice is taken from the external professionals where necessary

## **8. Accessibility of the school environment**

### **8.1 How accessible is the building for children with mobility difficulties / wheelchair users?**

The school building can be accessed by children with mobility difficulties or who require the use of a wheel chair. Any child that is identified as requiring additional support will have their physical needs assessed and reasonable adjustments are made accordingly, to support their needs. There is a Disabled toilet within the school.

The school will work with parents, the Local Authority, external professionals and pupils to assess needs and develop a collaborative plan to meet need. This will involve ensuring risk assessments are conducted and put in place as required.

## **8.2 Have adaptations / improvements been made to the auditory and visual environment?**

- The school regularly has visits from external agencies such as Sensory Consortium to ensure children receive the most appropriate support within the school and their classrooms
- Sound field systems have been fitted in classrooms and there is a PA system in the hall
- Areas are highlighted by bright yellow tape to support visual impaired pupils as they move round the school

Please see our accessibility policy for further information.

## **8.3 Are there accessible changing and toilet facilities?**

Yes- within in the disabled toilet.

## **8.4 How do you ensure that all the school's facilities can be accessed by children with SEND?**

The school has had an accessibility audit by school staff. When available, advice is sought and acted upon from the Sensory Consortium, Children and Young People Integrated Therapy Service. For further information please see the schools Accessibility plan on the school website.

## **8.5 How does the school communicate with parents / carers who have a disability?**

We would endeavour to communicate in whichever means is accessible to the parent/carer. For example; writing to or texting deaf parents.

## **8.6 How does the school communicate with parents / carers whose first language is not English?**

When necessary, first language interpretation is sought by the school in order that parents can be informed stakeholders.

Where possible, the school will ask for interpreters to be present at meetings with parents. The school accesses names of interpreters internally or source externally through the Local Authority, when required. We would endeavour to communicate in whichever means is accessible to the parent/carer.

## **9 Preparing my child to join the school or to transfer to a new school or the next stage of education and life**

We work with our feeder partners to welcome children with special educational needs or disabilities and we support children's transition to the next phase in education in conjunction with the parents, pupils, relevant involved external professionals and feeder educational establishments.

### **9.3 What preparation will there be for both the school and my child before he or she joins the school?**

You are welcome to arrange a visit to the school prior to your child joining Rivermead Primary School. This would give you and your child an opportunity to familiarise yourselves with the new classroom and teacher. Any relevant information about your child and their individual needs could then be shared. If your child has a designated social worker, they might support your child's integration to the school, for example through social stories or visual timetables. Where possible a transition plan would be put into place for your child.

#### **9.4 How will my child be prepared to move on to the next stage within school, e.g. new class?**

As a member of Rivermead Primary School your child will be familiar with the school buildings and staff. The school holds transition sessions for children to meet their new classes, teachers and teaching assistants before the end of the Summer Term. We can provide additional opportunities for you and your child to meet with your child's new teachers before they move on to the next stage in their education. Parents are encouraged and supported to enter into dialogue with their child's new teacher, to enable effective transition and to ensure appropriate provision specific to the child's needs.

#### **9.5 How will my child be prepared to move on to his or her next school?**

Transition meetings are held between Rivermead Primary School and relevant school staff at the child's next school, to ensure that information and advice is passed on to your child's new teachers. Where possible, opportunities to visit and to meet with your child's new teachers will be provided. If individual needs require further support, external services may be involved to provide bespoke transition arrangements.

#### **9.6 How will you support a new school to prepare for my child?**

We work in close liaison with the parents and pupils to plan and support transition to their next school. All information regarding your child will be passed to the new school and a transition meeting will be held if appropriate.

#### **9.7 What information will be provided to my child's new school?**

Your child's learning plan and SEND file will be provided to your child's new setting/school along with the normal information that will move with a child, e.g. school books, school reports, current attainment levels and assessment records.

#### **9.8 How will the school prepare my child for the transition to a new school?**

The school will work with the family to develop a child accessible transition plan that will support a child to access their new surroundings and familiarise themselves with new staff; for instance, developing a pupil passport or social story that the child can take with them.

### **10 Who can I contact to discuss my child?**

#### **10.1 Who would be my first point of contact if I want to discuss something about my child or if I am worried?**

In the first instance please contact your child's class teacher for further information and this can be done through the school office:

[admin@rivermead@wokingham.sch.uk](mailto:admin@rivermead@wokingham.sch.uk)



## **10.2 Does the school offer any specific support for parents / carers and families (such as Family Support Workers)?**

While the school does not have a Family Support Worker, Rivermead Primary School can contact the Family and Parenting Support team or Vulnerable Children's Education team should home schooling be needed at any time.

- 10.3.1** Berkshire Deaf Children's Society
- 10.3.2** National Deaf Children's Society
- 10.3.3** Me2 Club
- 10.3.4** Berkshire Sensory Consortium Service
- 10.3.5** Relevant websites
- 10.3.6** ASSIST
- 10.3.7** SENDIASS

School tries to keep up to date contacts for agencies such as Reach and is always happy to help parents/carers find support groups as needed.

## **10.4 What arrangements does the school have for signposting parents / carers to external agencies which can offer support, such as voluntary agencies?**

Rivermead Primary School tries to keep up to date contacts for agencies such as Reach and is always happy to help parents/carers find support groups as needed.

## **10.5 What arrangements does the school have for feedback from parents, including compliments and complaints?**

Your child's class teacher would be the first point of call. The school will signpost to external professionals who will support families of pupils at Rivermead Primary School e.g. a family worker. The class teacher may refer you to the school's SENDCO if you have specific SEND concerns. The school can also provide contact details for parent partnership service SENDIASS, as well as voluntary agencies who might be able to provide support and advice around SEND issues.

We can also refer to Early Help who may be able to support you.

The school has an annual parental questionnaire arranged through the BPET Trust

School LAB members can be contacted via the school office. The SEN Lab member is Mark MaCurrie.

We also have a complaints procedure that can be found on the school website and in the school prospectus.

## **11. School Admissions Policy**

### **11.1 School admission arrangements for children with special educational needs and disabilities**

School Admission Arrangements are carried out via the local authority:

<https://www.wokingham.gov.uk/schools-and-education/school-admissions/>

## **12. Challenges this year**

- Being able to access the required level of external support from agencies as their waiting lists and times continue to grow.
- Ensuring the school continues to grow it's SEMH provisions in the school to meet the growing variety of needs from the school community.

## **13. Further developments**

- In order to avoid the 'lost' time at the beginning of the academic year, in future the Assess Plan Do Review Cycle has been revised to the following timetable.

Assess, Plan, Do, Review Cycle	
Cycle 1	October half term – February half term
Cycle 2	February half term- May half term
Cycle 3	May half term – October half term

- Developing family centred planning remains a focus for Rivermead Primary School. Parent meetings and partnership work will be used to identify growth areas.
- A number of diagnostic assessment packages have purchased for staff usage. The information generated will be used to fine tune pupil provision.
- Support the development of the curriculum to include teaching of Neurodiversity and ensure the school culture and environment promotes respect and understanding of neurodivergence.
- Exploration to additional therapies including art therapy and extending the dog therapy provisions at the school to reach more children.

## **14. Relationship to other policies:**

- SEND policy
- Teaching and Learning policy
- Health and Safety Policy
- Accessibility Plan
- Anti-Bullying Policy Behaviour Policy
- Home School Agreement

## **15. Legislative Acts taken into account when compiling this report include:**

- Children & Families Act 2014
- Equality Act 2010
- Disability Discrimination Act 2010
- Mental Capacity Act 2005